Battleship Policies for Individuals

Battleship North Carolina Pre-Sold Admission Policy
For any PRE-SOLD admission ticket sold, that admission will be good for up to ONE YEAR after the purchase date. No refunds will be given for unused PRE-SOLD admission tickets that have been sold.

Battleship North Carolina Program/Event Refund Policy
Individual event and admission tickets are non-refundable but are transferrable. Unused tickets may be used for the next scheduled event of the same type. This includes programs with Battleship admission.

Battleship North Carolina Cancellation Policy
The Battleship North Carolina reserves the right to cancel any special ticketed event and/or program. Events or programs may be cancelled due to weather or for any other reasons that would negatively affect the safety of the participants or the future of the ship. If this were to occur, the Battleship will issue full refunds to each ticket holder.

Battleship North Carolina Program/Event Online Reservation Policy
The online policy for refunds and cancellations will be the same as those reservations made over the phone or at the Ticket Counter. Online reservations for Friends Guided
Tours (Full Tour, Second Deck Tour, and Above Deck Tour) closes at 5 pm the day before the scheduled tour. All other Battleship event reservations closes 48 hours before the scheduled program unless stated otherwise.

The above policies are subject to change without notice. Any changes to the above policies must be approved by the appropriate authorities. These policies will be effective as of February 1, 2020.